



ACCESS TO CS UNIVERSITY & LOGSCALE TRAINING

INSTRUCTIONS PREPARED BY

OFFICE OF INFORMATION
SECURITY TRAINING OFFICER

Access Requirements for CrowdStrike LogScale courses

Access to CrowdStrike LogScale University courses requires a CrowdStrike Falcon Account. If you do not have one, contact your local IT support group or your School or Center CrowdStrike representative. If unsure who your representative is, reach out to the Office of Information Security at security@isc.upenn.edu.

If you have a CrowdStrike Falcon Account, you can skip to slide 4.

Make sure you have Chrome installed on computer on which you'll attend training.

1. Activating a CrowdStrike Falcon Account

- If you do not have a CrowdStrike Falcon account, your School or Center CrowdStrike representative or the Office of Information Security can request one for you.
- Once an account is created for you, you'll receive an activation email with a link that will expire within 24 hours.
- When you receive the email, click on the link to activate the account, using the @upenn.edu form of Penn email address as a username. You will need to set a password of 12 characters or more.
- You'll be directed to a webpage to enter a validation after scanning the QR code for MFA.

Activation Link

Use this one-time link to activate your Falcon account and set your password. Next, you'll set up **two-factor authentication**. Use Chrome, the supported browser.

Activate My Falcon Account

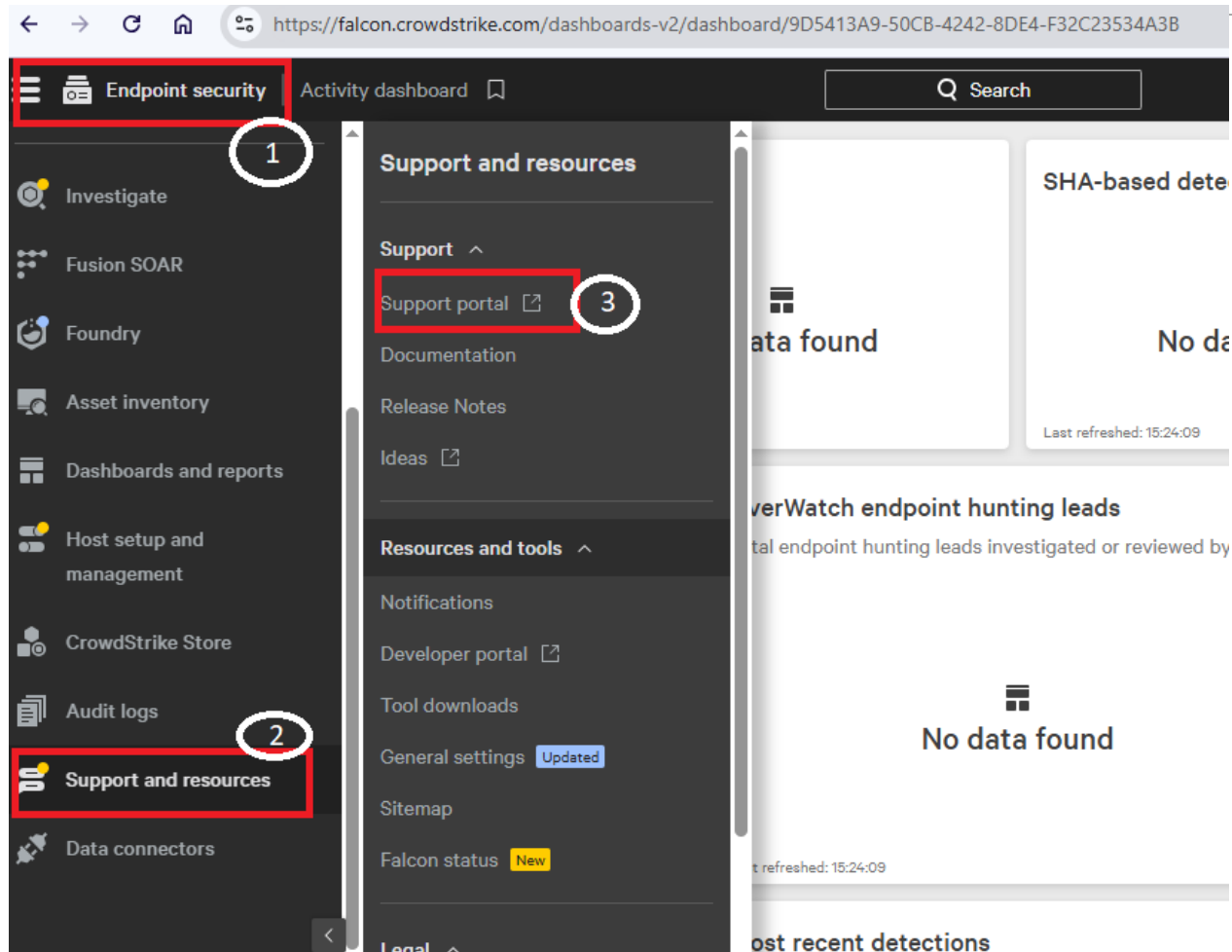


Please note, the activation link expires in 24 hours.

If the activation link has expired, click the activate account link, then click Resend Link and enter the email address for your account. You'll be sent a link to reset your password, which will activate your account.

If you have questions, contact support@crowdstrike.com.

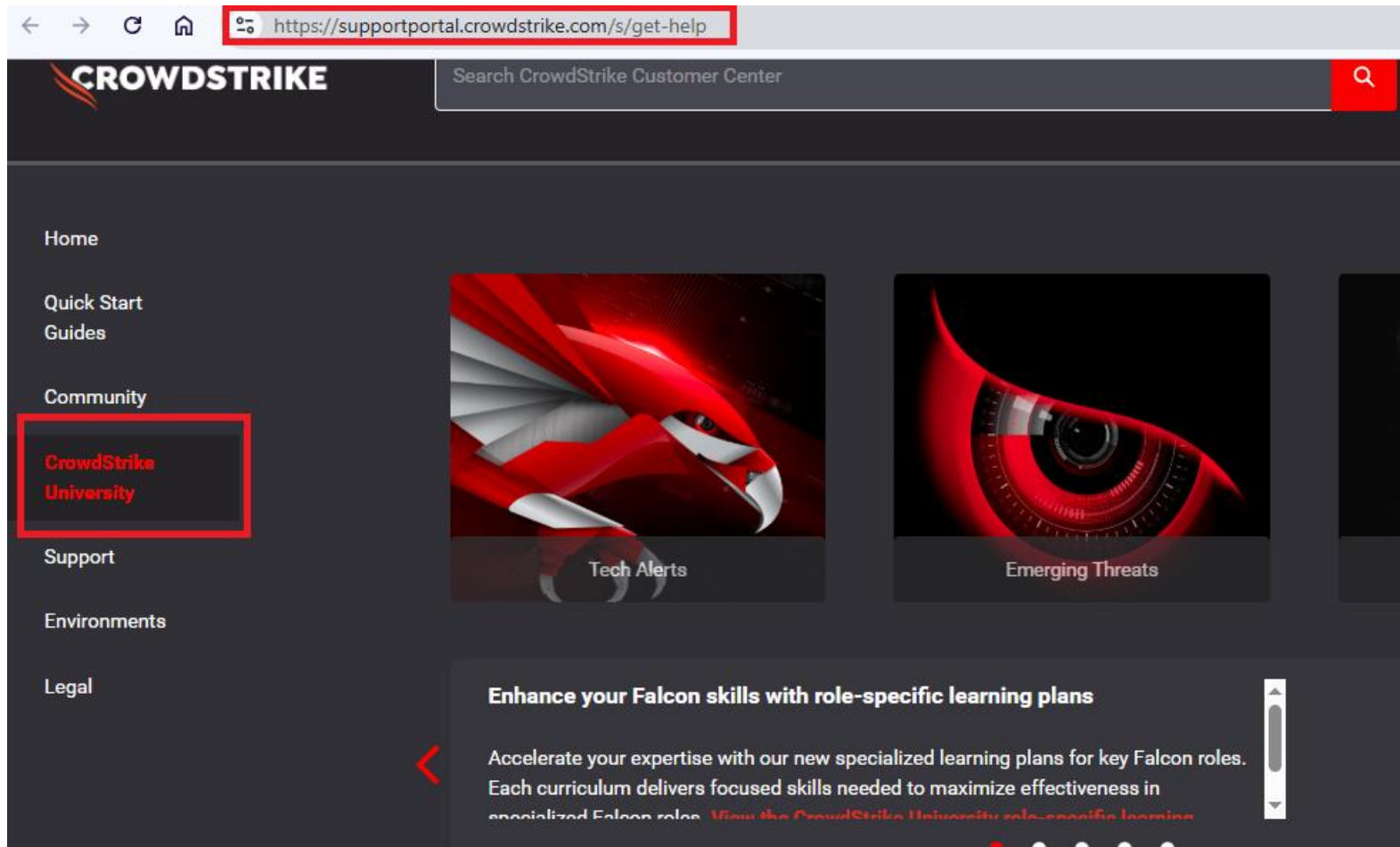
2. Access to the Support Portal



Once you have a CrowdStrike Falcon Account, please log in with your username and password.

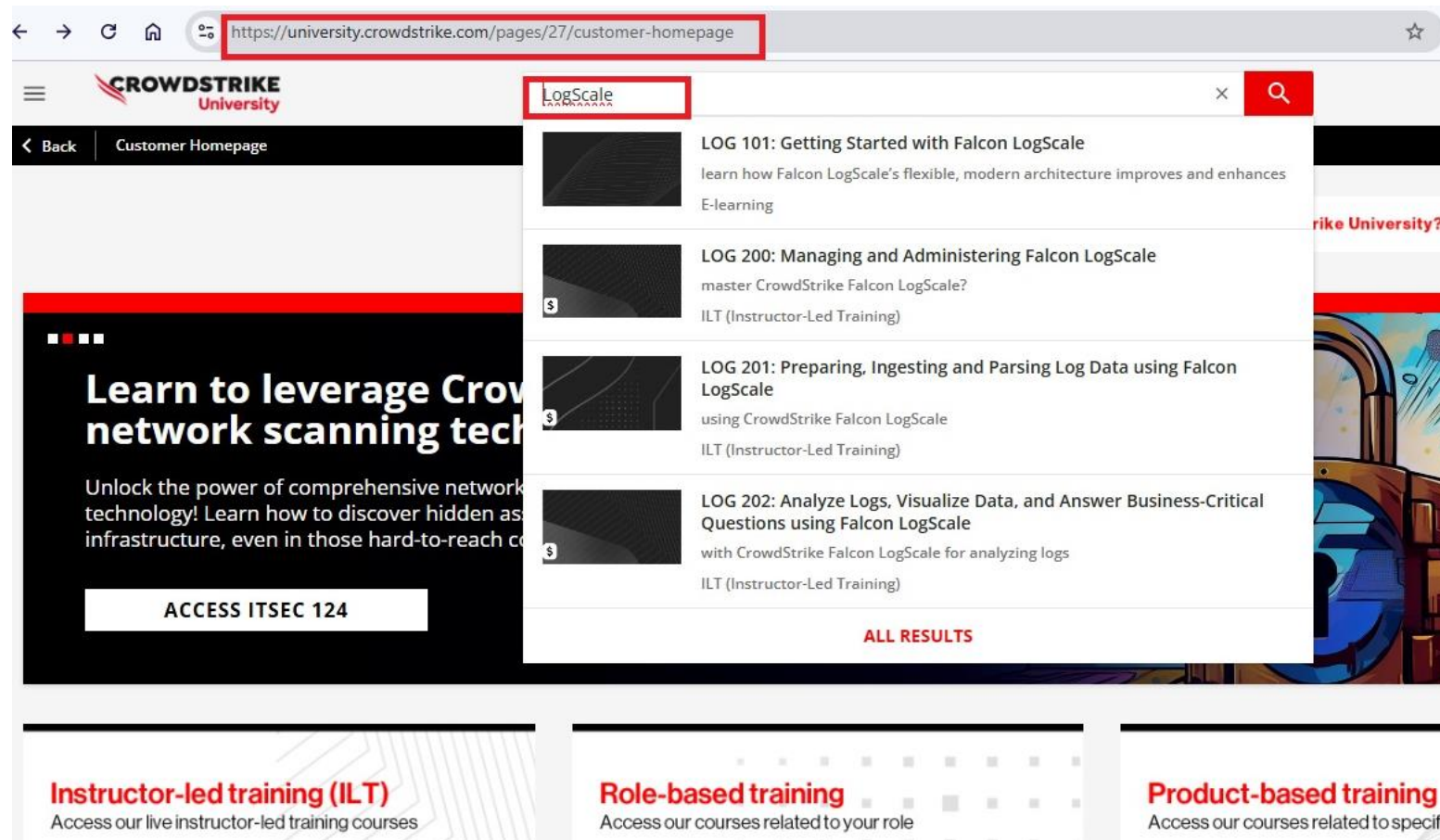
1. In the upper left-hand corner of your screen, click on **Endpoint Security**.
2. From the drop-down menu, click on **Support and Resources**.
3. On the left-hand sub-menu, click on **Support portal**.

3. CrowdStrike University (CSU)



On the **CrowdStrike Get Help** page, click on the **CrowdStrike University (CSU)** listed on the left-hand menu.

4. Searching for the LogScale course



On the CrowdStrike University (CSU) webpage. Please go to the search field and enter “LogScale”.

A list of LogScale courses will be listed in a drop-down menu.

Select the course you are interested in taking.

5. Select the Course

Select the course you are interested in taking. To view the course information, click on the down arrow to read about the course before enrolling.

Course sessions

9 full online sessions | 1 full onsite session

FILTERS



Live Online 08/04/25 Log 201 - CST

08/4/2025, 07:00 am - 03:00 pm (GMT -07:00) America/Los_Angeles

1 event | Full online | [1 instructor](#) | Zoom Meeting | 8h

ENROLL

▼



Live Online 08/06/25 - 08/07/25 Log 201 - APJ (2 Parts)

08/5/2025, 04:00 pm - 08/6/2025, 08:00 pm (GMT -07:00) America/Los_Angeles

2 events | Full online | [1 instructor](#) | Zoom Meeting | 8h

ENROLL

▼



Live Onsite 09/18/25 Log 201 - PST

09/18/2025, 09:00 am - 05:00 pm (GMT -07:00) America/Los_Angeles

1 event | Full onsite | [Customer Location](#) | [1 instructor](#) | 8h

ENROLL

▼



Live Online 09/24/25 Log 201 - CST

09/24/2025, 07:00 am - 03:00 pm (GMT -07:00) America/Los_Angeles

ENROLL

▼



Search content in the platform

< Back

Customer Homepage > My Courses and Learning Plans > LOG 201: Preparing, Ingesting and Parsing Log Data using Falcon Log...

FILTERS



Live Online 08/04/25 Log 201 - CST

08/4/2025, 07:00 am - 03:00 pm (GMT -07:00) America/Los_Angeles

1 event | Full online | [1 instructor](#) | Zoom Meeting | 8h

Session instructors

1 Instructor



Jack Turner

Session events

0 ended events | 1 scheduled events

OLDEST TO NEWEST ▾ AGENDA ▾

2025

Mon
04
Aug

Live Online 08/04/25 Log 201 - CST

08/4/2025, 09:00 am - 05:00 pm (GMT -05:00) America/Chicago

08/4/2025, 07:00 am - 03:00 pm (GMT -07:00) America/Los_Angeles

Online | Zoom Meeting | 8h

Show ended events

6. Enrollment

Once you click enroll, you'll see on the right-hand corner of the screen a box stating you are enrolled, listing the enrollment code. You'll also receive an enrollment email from CrowdStrike. Please note that the email will inform you that you are on the waiting list. Pay Attention to the time in the email, it is general time and not EST.

are looking to purchase LogScale.

COST: 2 Training Credits
NOTE: Enroll in a course session that occurs before the expiration date of your credits.

If you have any issues or questions, please visit our [Get Help](#) page.
If you have previously taken this course and would like to re-enroll, please contact training@crowdstrike.com.

Course sessions
9 full online sessions | 1 full onsite session

FILTERS

Live Online 08/04/25 Log 201 - CST

08/4/2025, 07:00 am - 03:00 pm (GMT -07:00) America/Los_Angeles

1 event | Full online | [1 instructor](#) | Zoom Meeting | 8h

Live Online 08/06/25 - 08/07/25 Log 201 - APJ (2 Parts)

08/5/2025, 04:00 pm - 08/6/2025, 08:00 pm (GMT -07:00) America/Los_Angeles

2 events | Full online | [1 instructor](#) | Zoom Meeting | 8h

CS
U

Enrolled

Course with waiting list
Your enrollment request has been submitted. It is now under review with the CrowdStrike Training team for approval.

Course details

Average completion time
8 hours

Time to complete
Unlimited access

Course ID
I-VR6KG0

Email



Hi Wiam,

Thank you for your interest in attending the live session of **LOG 201 Preparing, Ingesting and Parsing Log Data using Falcon LogScale**

Your registration for **Live Online 08/04/25 Log 201 - CST** is currently pending approval by our training team. We will review your request and notify you via email once your enrollment has been confirmed. Please allow up to 2 business days for your enrollment to be confirmed.

In the meantime, if you have any questions, feel free to reach out to training@crowdstrike.com.

Best regards,
CrowdStrike University team

7. Checking enrollment

You can see the course listed on the **My Courses and Learning Plans**
And, on the **Customer Homepage**, on your calendar.

The image displays two overlapping screenshots of the CrowdStrike University platform. The top screenshot shows the 'My Courses and Learning Plans' page, which lists three items, including 'LOG 201: Preparing, Ingesting and Parsing Log Data using Falcon LogScale'. The bottom screenshot shows the 'Customer Homepage' with a calendar view for August 2025. A red box highlights an event on August 4th at 07:00 AM, titled 'Live Online 08/04/25 Log 201 - CST'. Red arrows point from the text to the corresponding elements in the screenshots: one arrow points to the 'My Courses and Learning Plans' breadcrumb, and another points to the calendar event.

My Courses and Learning Plans

3 Items

Waiting list

LOG 201: Preparing, Ingesting and Parsing Log Data using Falcon LogScale

EN | 8h 00m | ★ 5.0

ILT (Instructor-Led...)

Customer Homepage

Courses to start 1 | Content in progress 1

LOG 101: Getting Started with Falcon LogScale

E-learning • 1hr • EN • ★ 5 of 5

Go to my courses and learning plans

Explore ways to learn

Review our course types →

August 4 events

07:00 AM Live Online 08/04/25 Log 201 - CST

8. Training Day

1. Make sure you block time on your calendar for the training.
2. Access the CrowdStrike University portal at least 15 minutes before the class start time.
3. Click on the course to access training.
4. You'll be directed to the training Zoom link.

Enjoy the training!